

## The Johns Hopkins Hospital Buildings

<b>3H</b>
61
61
3J
<b>5</b> J
4H
<b>4D</b>
<b>3G</b>
<b>5H</b>
6 <b>G</b>
<b>5G</b>
<b>6E</b>

#### Patient and Visitor Parking

McElderry Garage – Outpatient Center
Orleans Street Garage – Main Hospital
Weinberg – Kimmel Cancer Center 6G

#### Academic/Research/Other Buildings

550 Building	<b>5</b> D
1830 Building	2]
Armstrong Medical Education Building	
Billings Administration	<b>4</b> G
Bloomberg School of Public Health	ЗК
Bond Street Annex	6B
Bunting•Blaustein Research –	
Kimmel Cancer Center	<b>6</b> D
Children's House	4K
Church Professional Building	
(not indicated on map, south of campus)	
Cooley Fitness Center (Students/Staff)	
Hackerman–Patz Patient Family Pavilion	8F
Hampton House	3E
Hunterian	1J
Kennedy Krieger Institute	2F
Koch Cancer Research II	
Miller Research	<b>1G</b>
Phipps	5
Physiology–Biophysics	1K
Preclinical Teaching PCTB	1]
Reed Hall	4D
Ross Research	2H
School of Nursing House	4K
School of Nursing	5]
School of Nursing Student House	
Traylor Building	1H
Turner Auditorium	
Welch Medical Library	2K
Wolf Street Entrance	4
Wood Basic Science	1K
Woods Research (Wilmer)	5 <b>G</b>

#### **Important Phone Numbers for** the Johns Hopkins Medical Campus

Please note that when dialing from a Johns Hopkins campus phone, the last five digits are all that are necessary. (For example, if you want to reach 410-955-5000, dial only 5-5000.)

410-955-6190

410-955-8756

410-955-8980

410-955-5000

410-502-4000

410-955-6217

410-614-5100

410-955-8032

410-614-4685

410-955-5588

410-539-5000

443-287-9200

410-502-5735

410-614-5611

410-955-3733

410-955-5747

410-955-5333

410-955-5842

410-464-6816

410-955-2273

410-955-5154

410-955-3182

410-955-5585

410-955-5885

410-955-6518

410-955-5924

Admitting

Adult Pediatric Oncology

#### Appointments

Adult 410-955-5464 410-955-2000 Pediatric For calls outside the Baltimore area 1-855-695-4872 410-955-8288 Billing Coordinator

#### Information

General Patient TTY (for deaf and hearing impaired) Guest Services **International Patient Services** • Within the US +1-443-287-6080 International

- Interpreter Services
- Lost & Found
- MTA Metro (mtamaryland.com)
- Pharmacies
- Arcade Zayed Tower
- Monument Street • Bartlett Pharmacy (Park Bldg.)

• Outpatient Center • Weinberg Building Parking

Pastoral Care Patient Accommodation Services Patient Relations Patient & Visitor Escort On-campus School of Medicine Security

Social Work (adult) Social Work (pediatric) Volunteer Services

For more information, please visit: hopkinsmedicine.org 5/2017

## **General Information**

#### Patient and Visitor Services

- Information Desks Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.
- Guest Services is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday-Friday, 8 a.m. to 5 p.m. Provides assistance with directions, hotel and local attractions, and special requests.
- Patient Relations Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Patient representatives provide information and support to visitors in the critical care and operating room waiting areas, coordinate special requests, and assist with patient concerns and issues, 410-955-2273.
- Patient Accommodations Services Please call 410-464-6816 or 800-225-2201 Monday-Friday, 8 a.m. to 4 p.m. Or visit hopkinsmedicine.org/patients/hotels.
- International Patient Services Outpatient Center, Suite 1080, 410-955-8032; Monday-Friday, 7 a.m. to 5 p.m. The International Patient Lounge is open 7 a.m. 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling and anything to make Johns Hopkins feel closer to home.
- Lost and Found and Security Harvey 109, 24 hours, 410-955-5588
- Interpreter Services Please contact your care provider if you need assistance with interpretation, including sign language, during your care at The Johns Hopkins Hospital. Your provider will coordinate services for you with a Language Access Services interpreter.

• Teletypewriter (TTY) Contact the hospital via TTY at 410-955-6217. Portable TTY machines are available for use in patient rooms through the Admitting Office on the ground floor of the Zayed Tower.

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Johns Hopkins Medical Campus

Visitor's Guide

- Visiting Hours Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.
- Wheelchairs Available at entrances to the hospital, Outpatient Center, Weinberg and 550 buildings.
- Security Johns Hopkins maintains round-theclock security with protective services officers who continuously patrol all areas of the campus. For security assistance, call 410-955-5585.

#### **Parking and Transportation Services**

- Visitor Parking is available at the Orleans Garage (1795 Orleans St.) across the street from the main entrance of the hospital, and also at the McElderry Garage (Outpatient Center Garage), located on McElderry Street, just off N. Caroline Street.
- Valet Parking is available at the hospital's main entrance on Orleans Street, the Outpatient Center (Outpatient Center circle), and the Weinberg Building on Jefferson Street (Sidney Kimmel Cancer Center). Phone: 443-571-2169.
- Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier's Office in the Main Lobby of the Nelson/Harvey Building (NH 125); the Outpatient Center Cashier's Office, the Weinberg Admitting Office, the McElderry Garage (Outpatient Center Garage) and the Orleans Garage.

## **Directions to the Johns Hopkins Medical Campus**

FROM NEW YORK

exit

ramp.

hospital

is on the right

Outpatient Center.

Weinberg Building:

onto Broadway.



#### From Washington, D.C., and Virginia and the I-95 access at BWI Airport

- Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore
- Continue straight on I-395 (stay left at fork; turns into Howard Street).
- Turn RIGHT onto Pratt Street. Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

#### Hospital Parking (Orleans Garage):

- From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage
- After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.
- Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

• Shuttle Services On-call service is available 24 hours

a day, seven days a week within the perimeters of the

service to the Johns Hopkins Bayview Medical Center

only. For information on departure/arrival times, call

the Transportation Office at 410-502-6880, Monday-

• Walking Escorts Protective services officers provide

a walking escort service around the clock to any point

• MTA Metro A full-service subway station is

410-539-5000 or visit mtamaryland.com

Main Hospital – Cobblestone Café

located between the Outpatient Center and the

• **BWI Airport** For shuttle service to and from

BWI Airport, call Baltimore Super Shuttle Service,

Hospital's Cafeteria Main Level, Monday–Friday,

6 a.m. to 4 p.m. Vending machines around the clock.

Einstein Bros. Bagels Hospital cafeteria, daily,

Flamer's Charbroiled Grill Hospital cafeteria,

Baja Fresh Mexican Grill Hospital cafeteria,

Subway Hospital cafeteria, open 24 hours

**Noble Roman's** Hospital cafeteria, 7 a.m. to 2 a.m.

on the East Baltimore medical campus, 410-955-5585.

hospital at concourse level. Bus service is also available,

Friday, 6 a.m. to 10 p.m.

800-258-3826

**Food Services** 

6 a.m. to 5 p.m.

7 a.m. to 2 a.m.

10 a.m. to 10 p.m.

campus and Green Spring Station operates on weekdays

East Baltimore medical campus. Scheduled shuttle

Zayed Tower

Balducci's Café — The Arcade Monday-Friday, 6 a.m. to 3 p.m. Saturday and Sunday, 7 a.m. to 1 p.m.

Monday-Friday, 10 a.m. to 7:30 p.m. Saturday and Sunday, 11 a.m. to 5 p.m.

Grand Grounds Coffee Bar Main Level, toward Nelson/Harvey Monday-Friday, 7 a.m. to 3 p.m., 410-955-3215

#### **Outpatient Center**

Blimpie Subs & Salads Monday-Friday, 10 a.m. to 5 p.m. Flamer's Grill Monday–Friday, 10 a.m. to 5 p.m. **Grand Grounds Coffee Bar** Level 1, adjacent to the concourse to the hospital Monday–Friday, 7 a.m. to 3 p.m., 410-955-1762 Grille 601 Plaza level

# Monday-Friday, 6 a.m. to 2:30 p.m.

#### **Carnegie Building**

to 5 p.m.

#### Koch Cancer Research Building II

Friday, 7 a.m. to 4 p.m.

#### Weinberg Building **Grand Grounds Coffee Bar**

Ground level lobby, Monday–Friday, 7 a.m. to 3 p.m., 410-502-1285

# traffic light) **IOHNS HOPKINS**

Outpatient Center.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry Garage is on the right. After parking, follow sidewalk to the

Johns Hopkins Kimmel Cancer Center -

Weinberg Building: Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

#### From Philadelphia, New York and **Northeastern Baltimore Suburbs**

Take I-95 South to Baltimore; merge onto I-895 South From I-895 South, take Exit 14/Moravia Road; turn LEFT onto Moravia Road at the traffic light at the end of the

Turn RIGHT onto the US-40 West/Pulaski Highway

#### Hospital Parking (Orleans Garage):

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3 miles to N. Wolfe Street. Immediately after crossing N. Wolfe Street, turn LEFT at the Orleans Garage traffic light (the hospital will be on your

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main

#### Outpatient Center Parking (McElderry Garage):

Continue on US-40 West approximately 3.5 miles to N. Caroline Street; turn RIGHT onto N. Caroline Street. From N. Caroline Street, turn RIGHT onto McElderry Street. The entrance to Outpatient Parking at the McElderry Garage

After parking your car, follow sidewalk to the

Johns Hopkins Kimmel Cancer Center -

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3.4 miles and turn RIGHT

Go 1 block to Jefferson Street and turn RIGHT. Follow the signs to patient parking.

#### From York, Central Pennsylvania and **Northern Baltimore Suburbs**

Take I-83 South into Baltimore. At the end of the freeway, turn LEFT onto Fayette Street. Continue on Fayette Street to Broadway and turn LEFT...

#### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

#### Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street.

- Turn RIGHT onto McElderry Street (1st traffic light).
- The entrance to Outpatient Parking at the McElderry Garage
- is on the right. After parking, follow sidewalk to the Outpatient Center.

#### Johns Hopkins Kimmel Cancer Center -

Weinberg Building: Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street.

#### Follow the signs to patient parking.

From Annapolis and Maryland's Eastern Shore From Route 50, take I-97 toward Baltimore and follow I-97 to

the Baltimore Beltway (I-695) toward Towson. Take the Beltway to the Baltimore-Washington Parkway (I-295) North.

Follow I-295 into Baltimore (it becomes Russell Street). Turn RIGHT on Pratt Street.

Stay on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

#### Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

#### After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

#### Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

#### Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

#### Johns Hopkins Kimmel Cancer Center -

#### Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

#### From Frederick and Western Maryland

- Take I-70 East. Merge onto I-695 S/Baltimore Beltway outer loop via EXIT 91A toward I-95 S/Glen Burnie.
- Take Exit 11A-11B for I-95 North/I-95 South toward Baltimore/Washington; keep left at the fork and merge onto I-95 North
- Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore
- Continue straight on I-395 (stay left at fork; turns into Howard Street)
- Turn RIGHT onto Pratt Street.

#### Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

#### Hospital Parking (Orleans Garage):

- From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light).
- After parking, take the elevator to Level 4 and proceed across the enclosed pedestrian bridge to the main hospital.

#### Outpatient Center Parking (McElderry Garage):

#### From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right. After parking, follow signs to the Outpatient Center.

#### Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

#### School of Medicine Parking:

Continue on N. Broadway and turn RIGHT onto

E. Monument Street; continue to N. Washington Street and turn LEFT.

The Washington Garage entrance is on the RIGHT.

# Garden Bistro Balducci's Market — The Arcade

**Noble Roman's** Monday–Friday, 7 a.m. to 5 p.m.

#### Salad Creations: Monument Street Corridor

Monday–Friday, 10 a.m. to 8 p.m.; Saturday, 10 a.m.

Me Latte Ground level, for visitors who require kosher food. Monday–Thursday, 7 a.m. to 5 p.m.;

#### **Other On-Site Services**

- **ATM** Available on the hospital main level of the Sheikh Zayed Tower and in the Nelson/Harvey lobby across from the Gift Shop, the main lobby of the Outpatient Center and the Weinberg Building.
- Spiritual Care and Chaplaincy Office Halsted 144, 8 a.m. to 5 p.m., Monday–Friday, 410-955-5843
- Interfaith Chapel The Bunting Interfaith Chapel in the Arcade, main level, open 24 hours a day
- Meditation Rooms Sidney Kimmel Cancer Center Lobby, The Arcade (2150B), Main Level, Bloomberg Children's Center (3351) Floor 3; all open 24 hours a day, seven days a week.
- Cultural Events Free concerts, recitals, humanities seminars and film series, 410-955-3363. For information on Baltimore's attractions, call the Visitor Information Center, 410-837-4636 or 800-282-6632.
- Florist The Flower Cart, Nelson 1, Monday–Friday, 9 a.m. to 5 p.m., 410-955-6822. Delivery to patient rooms and around the world.
- Gift Shops Nelson/Harvey Building, Hospital's Main Level, Monday-Friday, 8:30 a.m. to 4:30 p.m.; Saturday and Sunday, 10:30 a.m. to 3 p.m., 410-955-5299

Outpatient Center, Level 1, Monday-Friday, 7:30 a.m. to 3 p.m.

Sheikh Zayed Tower, Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday–Sunday, 10:30 a.m. to 3 p.m. Limited floral selections available at this location.

- **Optical Shop**, next to the Wilmer Eye Institute, Monday–Friday, 8:30 a.m. to 5 p.m., 410-502-7307
- **Postal Kiosk**, main loop, Nelson/Harvey building, outside Cobblestone Café
- Wilmer Vision Center, Outpatient Center Level 1, 8:30 a.m. to 5 p.m. Monday–Friday. On-site optometrist and lab; more than 1,000 frames to choose from; contact lens service, 410-955-9373

#### Highlights, Discoveries and **Milestones Historical Exhibit**

• Learn about the rich history of Johns Hopkins Medicine in the Broadway corridor outside the Cobblestone Cafe.

#### **Pharmacies**

Libraries

Our licensed pharmacists are part of the patient care team at Johns Hopkins and offer consultations on each prescription dispensed. They are conveniently located on the hospital campus.

- The Arcade Outpatient Pharmacy Zayed Tower, Main Level, Room M2125, Monday–Friday, 8 a.m. to 10 p.m.; Saturday and Sunday, 8 a.m. to 6 p.m. Phone 443-287-9200; Fax: 443-287-9230
- Bartlett Specialty Practice Pharmacy Park Bldg. G-105, Monday-Friday, 8 a.m. to 6 p.m. Phone: 410-614-5611; Fax: 410-614-7114
- Monument Street Outpatient Pharmacy 1810 E. Monument St., Monday–Friday, 8 a.m. to 7 p.m.; Saturday, 9 a.m. to 4 p.m. Phone: 410-502-5735; Fax: 410-502-5734
- Outpatient Center Pharmacy Main Level, Monday–Friday, 8 a.m. to 6:30 p.m. Phone: 410-955-3733; Fax: 410-614-3733
- Weinberg Outpatient Pharmacy Kimmel Cancer Center, Monday–Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 10 a.m. to 6 p.m. Phone: 410-955-5747; Fax: 410-502-1511

Children's and Family Resource Library

The Charlotte R. Bloomberg Children's Center 3352,

Monday–Friday, 9 a.m. to 5 p.m. Medical and health

care information for patients and families, children's

books, magazines and videotapes, 410-955-6442